# Work from HeightS Rescue Flowchart

**PERSON HAS FALLEN TO THE GROUND**

* Initiate the emergency medical response immediately.

**FALL FROM HEIGHT OR**

**SERIOUS EVENT AT HEIGHT**

**IF A PERSON IS SUSPENDED IN MID-AIR**

* Co-ordinate the rescue team.
* Retrieve the person by EWP or scissorlift.
* Maximum suspension time to be less than 5 minutes.

**PERSON IS INJURED AT HEIGHT**

* Coordinate the rescue team.
* Initiate the emergency medical response when safe to do so.

**WORKSITE EMERGENCY RESPONSE**

* Contact emergency services - Ph 000
* Contact and inform the worksite’s emergency management team.

**WHAT TO SAY**

* This is an emergency.
* State the type of emergency.
* State the number of persons injured and the incident location.

**Nominate a person to meet emergency services at the site’s entrance and direct them to the incident location.**

**ASSESS THE SITUATION**

* Raise the alarm and initiate remedial action.
* Only ascend/descend if safe.

**Be sure to secure any penetrations or open areas where another person could fall.**

|  |
| --- |
|  |